



Time Zone - GMT (UTC +00)

6 January, 2024

[12:35:42] **Visitor 2041961** : Good day, I'm having a problem with my dreamlightvisualcreative.co website, my hosting cpu usage was on limit due to this spam link that was visited on my site but never exist. How to prevent those IPs? I didnt see any IP Blocker in my cpanel account. Hope you can help me about this. Thank you.

hosting security

[spammy link.png] [01-06-24 service error.png]

[12:35:46] [Uliana Yanchura joined the chat]

[12:35:59] **Uliana Yanchura** : Hello, thank you for contacting our Live Chat Support! Please log in to your Namecheap account in order to complete the verification.

[12:36:10] **Visitor 2041961** : .

[12:37:14] **Uliana Yanchura** : Also, if you have Stellar hosting, you can use a .htaccess file in order to block specific IP addresses. Here is the guide for your comfort: <https://www.namecheap.com/support/knowledgebase/article.aspx/9410/29/how-to-set-up-rules-and-redirects-in-htaccess/#blocking>

[12:37:55] **Uliana Yanchura** : IP Blocker menu is available for all shared hosting plans starting from the Stellar Plus one. More about the IP Blocker menu can be checked here: <https://www.namecheap.com/support/knowledgebase/article.aspx/9536/29/how-to-block-ips-from-accessing-your-website/#Automatic%20IP%20block>

[12:39:35] **Visitor 2041961** : If i use this IP block via htaccess there's a chance that my ip will be blocked too?

[12:40:47] **Uliana Yanchura** : If you do not block your IP address manually, by inserting it into the corresponding rule to the .htaccess file, then no. You check your IP address using the URL at <http://ip.web-hosting.com>

[12:41:39] **Visitor 2041961** : So even if my IP is block am I able to access my cpanel and wordpress site?

[12:44:01] **Uliana Yanchura** : You will be able to access the cPanel account, but not the WordPress dashboard and the website. On the shared hosting, block the IP address from accessing the website only.

[12:45:14] **Visitor 2041961** : Is there any other way to removed or prevent this visitors that keeps visiting the spammy links?

[12:45:36] **Uliana Yanchura** : Sorry, I missed the words, * On the shared hosting, *you may block the IP address from accessing the website only.

[12:46:05] **Uliana Yanchura** : I am checking your last question.

[12:48:27] **Uliana Yanchura** : I can recommend you install some plugins that will help to remove these non-existing pages, for example, this one: <https://wordpress.org/plugins/404-solution/>

Additionally, you can check this forum about how to remove 404 pages from the Google index: <https://www.quora.com/How-do-I-remove-404-pages-from-the-Google-index>

[12:49:07] **Uliana Yanchura** : Based on the screenshots provided, I also recommend reducing the admin-ajax requests by setting up the Heartbeat plugin. To set up the heartbeat, you can check this article: <https://www.namecheap.com/support/knowledgebase/article.aspx/9971/2187/what-is-wordpress-heartbeat-and-how-to-deal-with-adminajaxphp-usage/>

[12:50:08] **Visitor 2041961** : Ok ill check these fixes. Thank you.